



**FAITAL S.p.A.**  
Via Bruno Buozzi, 12  
20097 San Donato Milanese (Milan) – Italy  
P. IVA / VAT IT00757890157

**Phone** +39 025277031  
[www.faital.com](http://www.faital.com)  
[www.faitalpro.com](http://www.faitalpro.com)

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## PRIVACY POLICY

(pursuant to and for the purposes of Articles 12, 13, and 14 of EU Regulation 2016/679)

This document provides clear information on data management practices, including the types of data collected, the purposes of data usage, the security measures adopted to protect the data, and users' rights regarding their privacy. The privacy policy is essential to ensure transparency and respect for users' privacy.

### Identity and contact details of the Data Controller:

Faital S.p.A., with registered office at Via Bruno Buozzi, 12 – 20097 San Donato Milanese (MI) – Italy, is concerned with the protection of your personal data and the respect of your privacy.

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### 1. Our responsibility

If you are already a customer or are simply visiting the [faital.com](http://faital.com) website, please note that your data will be legitimately processed according to our decisions regarding the methods and purposes of the processing itself.

### 2. Your commitment

We only ask you to carefully read this information to be fully aware of how we process your personal data.

### 3. When and how we collect your personal data

As soon as you access [faital.com](http://faital.com), if consent is given, we begin collecting data. The collection can occur both through your specific communication and automatically during the use of the website.



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#### Here's how the collection takes place:

Description	Reported Data	Collected Data
<b>Contact form</b> Form available in the "Contact" section of the website.  <b>Processed data:</b> <ul style="list-style-type: none"><li>Name and surname</li><li>Phone number (optional)</li><li>E-mail address</li></ul>	<b>X</b>	
<b>Job Application Form</b> Job application form available in the "Join us" section of the website.  <b>Processed data:</b> <ul style="list-style-type: none"><li>Name and surname</li><li>Phone number (optional)</li><li>E-mail address</li><li>Curriculum Vitae</li></ul>	<b>X</b>	
<b>Website's browsing data</b> (Refer to the Cookie Policy)		<b>X</b>

## 4. Types of data we collect

In this section of the privacy policy, we provide an overview of the various types of data we collect in order to offer our services in compliance with applicable privacy regulations.

### Contact details

Your full name, phone number, e-mail address and curriculum vitae.

### Identifying Data

Your IP address, browser type and version, time zone, types of plugins, geolocation information regarding your location, operating system and its versions, etc.

### Website usage data

Your browsing path within the [faital.com](http://faital.com) website, product and service views, page loading and response times, download errors, browsing duration, behaviour, etc.



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### What about special data?

We do not collect any kind of special data (formerly sensitive data) that may concern you (i.e., personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or union membership, genetic data, biometric data, data concerning health or sex life or sexual orientation).

## 5. Why we collect your data

We can only process your data for certain reasons and, in any case, always in the presence of a legal basis that allows us to do so. Here's why we process your data:

- **Website usage**  
Data is processed to allow access and operation of the site (Refer to the Cookie Policy).
- **Handling user requests from the website ("Contact" section form):**  
Data is processed to handle requests from site visitors in the contact section and to allow them to be contacted. In this case, the legal basis is your consent.
- **Managing job applications sent through the website ("Join us" section form):**  
Data provided during the application for an open job position is processed solely to manage the requests of applicants and facilitate the selection process. In this case, the legal basis is your consent.

## 6. What is meant by legal basis

The legal basis is the legal foundation upon which an organization relies to process the personal data of individuals. According to the General Data Protection Regulation (GDPR), legal bases include individual consent, the performance of a contract, compliance with a legal obligation, protection of the vital interests of the individual, the performance of a task carried out in the public interest or in the exercise of official authority, and the legitimate interests of the data controller or third parties.

### What is meant by "Consent"

Consent is authorization for the processing of your personal data for a specific purpose.

### You can change your mind at any time

You can revoke your consent at any time by sending us an email to [privacy@faital.com](mailto:privacy@faital.com).

If you decide to revoke your consent and there are no other reasons authorizing us to process your personal data, we will cease processing.

### Legitimate Interest

The processing of your data is possible based on our legitimate interests or those of third parties, provided that they do not outweigh your rights and freedoms. Legitimate interests may include:

- Collecting information from your behaviour on our website and/or applications;





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- Delivering, developing, and improving our services;
- Allowing us to improve, customize, or modify our services;
- Improving data protection.

## 7. How we process your data

Data processing primarily occurs electronically.

## 8. Your choices and your rights

In the context of online interactions, website users are called upon to make informed choices regarding the processing of their personal data. It is essential to ensure that users are fully aware of their rights, including the right to information, consent, and access to their data.

### YOUR CHOICES

- **You can decide not to provide us with your data**

In this case, you can continue browsing our site, but we will not be able to provide you with any services without your personal data.

- **You can disable cookies by changing your browser settings**

You can completely block cookies by setting your browser to prevent their storage or by refusing data collection through the cookie banner displayed when accessing the website for the first time (excluding necessary cookies required for the proper function of the website). If you disable all cookies, you can continue browsing our site, but some of our services may not work correctly. To learn more, refer to the cookie policy.

### YOUR RIGHTS

- **You have the right to access information concerning yourself;**

This includes the right to ask us for further information regarding:

- the categories of data we process;
- the purposes of processing;
- the categories of any recipients to whom the data may be communicated;
- the period of data retention or, failing that, the criteria for determining such period;
- other rights regarding the use of your data.

**We will provide you with the information within one month of your request**, unless this compromises the rights and freedoms of other subjects (such as the confidentiality of another person or intellectual property rights) or unless there are legal obligations preventing us from doing so. We will inform you if we are unable to fulfil your request for these reasons.

- **You have the right to have your data corrected if it is inaccurate or not up to date;**



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- **You have the right to have your personal data erased;**  
You can ask us at any time to delete your personal data in our possession if the retention of your personal data is no longer necessary for the purposes of processing.
- **You have the right to object to the processing of your personal data by us;**  
You can always contact the supervisory authority to lodge any complaints. Before doing so, feel free to contact us. We will be happy to solve any issues related to the processing of your personal data.
- **You have the right to object to the use of your data through automated decisions, including profiling;**  
We may use your data to identify potentially relevant information for you (for example, sending you personalized emails based on your preferences as detected by us). Otherwise, we will use your data only to provide you with our services.

Remember that you can always exercise your rights by sending us an email at [privacy@faital.com](mailto:privacy@faital.com)

#### **We guarantee your rights even if we process personal data on behalf of third parties**

If we process your data on behalf of third parties, we guarantee that requests related to the exercise of your rights will be forwarded to them without undue delay.

#### **What level of security do we adopt to process your data?**

We guarantee that the processing of your data takes place with the highest security: we have indeed adopted physical, electronic, and organizational measures suitable for ensuring the protection of your data.

#### **However, we must remind you that:**

- You communicate your data to us at your own risk. Unfortunately, there is currently no 100% secure data transmission;
- If you believe you have suffered a data breach, please contact us immediately at [privacy@faital.com](mailto:privacy@faital.com);

### **9. Where your data is stored**

Your data is processed within the European Union and in other data facilities managed by the third parties identified below. By providing us with your personal data, you also consent to their transfer, storage, and processing by us. If we need to transfer and/or store your data outside the EU, you will be adequately informed about it. Even in this case, we will take all appropriate measures to ensure maximum protection.

### **10. How long collected data is kept**

We will cease active processing of your data within 24 months from the last use of the service unless any legal obligations require us to retain your data for a longer period.



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## 11. Third parties that may process data

To conduct our online activities, we might need to rely on third parties to host applications, communicate with customers, manage emails, etc. We assure you that this collaboration takes place with the best providers in the market offering such services. We share your data with them only when necessary to ensure the maximum functionality of our services and in accordance with the security measures and best practices described in this Privacy Policy.

For more information and/or clarifications, please contact us at [privacy@faital.com](mailto:privacy@faital.com)